



PRESS RELEASE

Corfu, 1st March 1, 2016

Dear Partners,

We are proud to announce our annual program of improvements and renovations that we have been fulfilling for summer season 2016 as listed beneath. This year's program will end up to a total cost of 1.000.000 Euros making the entire 4-years project to sum up to 4.000.000 Euros.

- Complete restructuring and renovation of the ground floor level of the hotel:
 - Brand new lobby, reception and front desk area with a sleek modern design
 - Complete renovation of the main lobby bar, with a contemporary "open-flow" bar and separate preparation area.
 - New ceiling fittings, lighting and air conditioning throughout the floor.
- Complete redesign of the Buffet area in the main restaurant "HORIZON". Both hot and cold buffet now have new presentation areas, fully compliant with food safety regulations and a more attractive design resembling a vibrant "deli".
- Construction of more shade features around the brand new Mini-Club playground. Enhanced mini-club activities schedule by certified caretakers.
- New architectural lighting installations in the gardens.
- Advanced security features on the hotel bungalows via new smart card access controls.
- Menu restructuring and enrichment at the Beach A la Carte Restaurant and buffet improvements at the beach Taverna.
- Complete redesign and re-launch of the hotel's website www.kontokalibay.gr
- Launching of a hotel's dedicated App for mobile devices.
- New concierge and Info facilities via state-of-the-art flat screens.
- Daily activities schedule enrichment.
- New evening entertainment features like "Cinema under the stars" plus brand new lighting & effects on the stage.
- Enhancement of the beach waiter service with the addition of wireless waiter buttons and new all-day snacks menu.
- Installation of brand new network hardware devices, cabling and servers opting for a seamless web browsing experience for all.

Furthermore, our long-term service commitment is constantly improving through special service training and seminars on the subjects of Health & Safety, Fire Safety, Food safety and environmental policies. All these result to even more Awards and Certifications like:

- CERTIFICATE OF EXCELLENCE award by TripAdvisor for 2015.
- TOP HOTEL regional award by HolidayCheck for 2015 and 2016.
- CERTIFICATION of EN ISO 22000:2005 (HACCP).
- GREEN KEY, BLUE FLAG and RECYCLING awards for our environmental and Green policy program.
- QUALITY SELECTION and Highest Overall Ranking hotel in Corfu region by HolidayCheck for 2015.

As the official opening day is approaching, we would like to take this opportunity of thanking you for the continuing excellent co-operation and looking forward to another successful summer season in 2016 for our mutual benefit.

We reassure you of our commitment to excellence and therefore stay as renewed management team to our company motto:

"Nothing is sacred, other than that the guest returns."

Gerry Tranakas
Hotel Manager